



NHIA Announces Staff Promotions

Charron Named COO; Noyes Promoted to Senior Vice President, Reimbursement Policy

The National Home Infusion Association (NHIA) has promoted two members of its senior leadership team. Effective immediately, Jennifer Charron, RN, SN, CNE, will assume the role of Chief Operating Officer (COO) and Bill Noyes has been promoted to Senior Vice President of Reimbursement Policy.

“Jennifer and Bill have made significant contributions to the home and specialty infusion industry and to NHIA in their previous roles,” said NHIA President and CEO Connie Sullivan. “I look forward to working with Jenn and Bill as they transition to their new positions to help achieve the legislative and operational goals of NHIA. Please join me in congratulating Jenn and Bill on their promotions.

Jennifer Charron joined NHIA in 2017 as Vice President for Clinical Services where she focused on meeting the education needs of NHIA’s provider and supplier members. Charron has also been involved in the organization’s government relations activities as well as provider outreach. Prior to joining NHIA, Charron spent eight years with a regional home infusion provider where she first served as Vice President of Clinical Services and later assumed the role of Chief Operating Officer overseeing all aspects of nursing, pharmacy, dietary, quality, supply chain management, accreditation, and business development. Before entering the home infusion field, she spent more than fifteen years in various acute care settings including ICU, medical research, and oncology.

Bill Noyes, joined NHIA in 2012 as Vice President of Health Information Policy, focusing on reimbursement and regulatory issues affecting providers’ ability to do business and collect payment for their services. Noyes sits on four Medicare Contractor Advisory Councils and is the liaison to NHIA’s reimbursement-focused committees, namely the Payor Advocacy and Relations Committee and the NHIA Medicare Contractor Advisory Committee. Noyes also works closely with the NHIA government relations team to gain more meaningful Medicare coverage for home infusion. Prior to

joining NHIA, Bill spent twenty years as Vice President of Operations for a multi-site home infusion provider where he was responsible for purchasing, distribution, facilities, revenue cycle management, and pharmacy operations.

For more information contact the association at: info@nhia.org